



UCO BANK

Department of Information Technology

Expression of Interest (EOI) for Empanelment of Vendors for Supply, Installation & Maintenance of Computer Hardware and Software.

EOI Ref. No: UCO/DIT/EOI/0953/2024-25 Date: 26/07/2024

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Published on 08-08-2024

Sl. No	Page No	Clause No	Clause as per RFP	Description of Query/ Clarification sought by Bidder	Bank Response
1	9	Eligibility- 5	The bidder should have PSU Banks, Financial Institutes/Government Departments/Undertakings (State/Central) as their client for supply/support of Hardware/Software etc. for at least last 3 years in India	Being an MSME company we request you that we have a good clientele with satisfactory service against work orders issued to our company. We work with Industries like SAIL, RAIL, BHEL, NALCO, AAI etc., but we do not have any credentials with PSU Banks which is a mandatory criterion to participate the Bid. We request you to remove the PSU Bank clause from EOI, so that we can submit the EOI and participate in the upcoming tenders at UCO Bank.	Please refer corrigendum.
2	3	Introduction and objective	Item Value not exceeding 10 Lakh for each requirement	Our query is, will all future tender estimated cost would be less than 10 Lakh	Please be clarified that this empanelment is to cater Bank's urgent need for item valued up to 10 lakhs. Instead for seeking quotation from local vendor,

					Bank will be raising request for quotation from empanelled vendor through GeM portal.
3	9	Eligibility- 5	The bidder should have PSU Banks, Financial Institutes/ Government Departments/ Undertakings (State/ Central) as their client for supply/ support of Hardware/Software etc. for at least last 3 years in India	Shall we submit the work order placed to our company within 3 years from the date of EOI	Please refer EOI Clause and Documentary requirement at Page 9 which states that “documentary evidence as proof in the last three years including names of minimum 3 clients... ”.
4		General		Our Query: Will all tenders publish through tender wizard portal or there will be GEM Bids also	Please refer paragraph 3 at page 3 of EOI document where it is already mentioned “ Please note, this is the first stage of multiple-stage procurement process. The limited tendering/ RFQ will be conducted on GeM portal and Purchase Order for desired product/services will be issued vide GeM portal to selected vendors ”.
5		General		Shall we submit the hard copy also	All documents to be uploaded on Tender wizard portal. Also, Annexure III, IV and V which is to be submitted on non-judicial stamp papers is to be forwarded to Bank in Original.
6		General		Shall we submit the INTEGRITY PACT on NON Judicial Stamp Paper.	Yes, Integrity Pact is to be submitted on non-judicial stamp paper.
7	31	Annexure-VI	Self-Score	It is mentioned in Annexure – VI Part-1 that Self-Scoring by the vendor, Shall we put the score in	Self assessment score is to be submitted with relevant documents.

				the sheet.	
8	Page 9	Eligibility Criteria/ Point No.5	The bidder should have PSU Banks, Financial Institutes/Government Departments/Undertakings (State/Central) as their client for supply/support of Hardware/Software etc. for at least last 3 years in India	Requesting to clarify and mention the minimum value of work order towards this criteria for last 3 years.	Documentary evidence of any amount can be submitted as proof.
9	Page 32	Annexure – VI Part-2	Empanelment of Vendors SCORING PATTERN of Net Worth, Turnover & Profit as per latest Audited Balance Sheet]	Please clarify whether this details is required for last 3 financial years or not	Please refer Annexure- VI (Part-II) at page 32 of EOI document.
10	Page 3	INTRODUCTION & OBJECTIVES	Item Value not exceeding 10 Lakh for each requirement	Apart from the items mentioned group wise, we are also requesting to add few more items like Tab, iPad, Biometric scanner, Webcam, Interactive Flat Panel Display, LTO Tapes & Cleaning Tapes etc. which could be also required for your organisation.	Please be clarified that these items will fall under Group-7 "Miscellaneous items"
11	3-a, Page 10 and Clause 28, Page 18		3a-Empanelment would be for a period of three years from the date of issuance of empanelment letter/agreement subject to satisfactory service and yearly review. AND On selection of bidders, they will be empaneled in respective groups. Post empanelment, Bank will initiate Limited Tendering Processes as per the requirement during the empanelment period of Two (02) years.	Please confirm whether empanelment is for 2 or 3 years.	Please refer corrigendum.
12	31	Client Base and Experience, Page 31	Positive Feedback from the Client (1 marks for each positive feedback i.e. satisfactory working certificate/e-mail from client containing name and designation of the client issuing the e-mail)	Please clarify if bidder can submit satisfactory working certificate of only one category or certificates have to be submitted for each category for which bidder is quoting.	Please be clarified that bidder has to submit satisfactory working certificate for each participating category, mentioning the group.



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Corrigendum(s) Published on 08-08-2024

<u>Existing clause</u>	<u>Modified clause</u>
Eligibility Clause Point- 5 The bidder should have PSU Banks, Financial Institutes/Government Departments/Undertakings (State/ Central) as their client for supply/ support of Hardware/Software etc. for at least last 3 years in India	The bidder should have PSU Banks and/or Financial Institutes and/or Government Departments/ Undertakings (State/Central) as their client for supply/support of Hardware/Software etc. for at least last 3 years in India
Page 18, clause – 28: Post Selection Limited Tendering Process On selection of bidders, they will be empaneled in respective groups. Post empanelment, Bank will initiate Limited Tendering Processes as per the requirement during the empanelment period of Two (02) years. The RFQ document will be shared to the empaneled vendors of respective group. The selection process, SOW and terms & conditions will be specified in the RFQ document. The selected bidder in limited tendering process will be awarded for the tender and will be required to adhere the SOW and terms & conditions mentioned in the RFQ. RFP Ref. No.: UCO/DIT/EOI/0953/2024-25 Date: 26/07/2024 Page 19 of 32 Annexure – I Application Ref. No.: UCO/DIT/EOI/0953/2024-25 dated 26/07/202	Post Selection Limited Tendering Process On selection of bidders, they will be empaneled in respective groups. Post empanelment, Bank will initiate Limited Tendering Processes as per the requirement during the empanelment period of Three (03) years. The RFQ document will be shared to the empaneled vendors of respective group. The selection process, SOW and terms & conditions will be specified in the RFQ document. The selected bidder in limited tendering process will be awarded for the tender and will be required to adhere the SOW and terms & conditions mentioned in the RFQ. RFP Ref. No.: UCO/DIT/EOI/0953/2024-25 Date: 26/07/2024 Page 19 of 32 Annexure – I Application Ref. No.: UCO/DIT/EOI/0953/2024-25 dated 26/07/202”

All other terms and conditions remain unchanged as per ATC Document and corrigendum/ addendum issued if any.

Last date and time of Bid submission – 16-08-2024 16:00 Hrs.

Last date and time of Bid Opening – 16-08-2024 16:30 Hrs.